**Sven Flecha**

Abila, Kronos

## ****Qualifications****

* 6 years of cross-platform experience in systems administration, including analyzing, designing, installing, maintaining, and repairing hardware, software, peripherals, and networks.
* Superior troubleshooting and technical support abilities with migrations, network connectivity, and security and database applications.
* Develop exceptional relationships with co-workers, management and end users.
* Excellent communication and problem solving skills.

## Professional Experience

GASTech – Kronos Information Technology Technician 2010-Present

* Administer core business servers (Active Directory), client workstations, and network security devices.
* Lowered spam by 75% using firewall filtering with real-time spam black lists for incoming email: scripted custom rules in Perl.
* Responsible for security equipment, including WatchFire X102 firewall with VPN users and spam blocking utility, as well as Symantec Antivirus System Center and Central Quarantine Server 8.0.
* Enhanced backup and restore procedures to reduce down time.

Department of Commerce, Tethys IT Technician 2007-2010

* Supported 125 total users in 5 locations nationwide.
* Performed desktop migration of in-house software during workstation upgrades.
* Provided technical support for corporate client/server systems.
* Responsible for hardware and software applications for workstations, servers, and network data communications.
* Administered all local and remote server backups.

## Education

Bachelor of Science, Information Technology Tethys University, 2007

MSCE – Microsoft Certified Systems Engineer